



We're happy that you chose to train with us here at BonaFide. We value your business and look forward to getting to know you and your canine pal!

In order to maintain a safe, friendly, effective learning environment for every dog and person in the facility, there are a few house rules that must be observed. BonaFide reserves the right to ask anyone who violates the house rules to leave the facility immediately for the safety of our staff, students and dogs. If you have any questions about any of these rules, please don't hesitate to talk with your instructor about your concerns.

RULES OF THE BONAFIDE DOG HOUSE

General Dog/Handler Etiquette

- ❑ All dogs must enter and leave the building on leash and be leashed while on public property. If your dog is on a Flexi lead, lock it up short as you come into the building to avoid unexpected meetings in the entry area. **PLEASE keep the entry/exit areas free from congestion.**
- ❑ Be sure to exercise your dog before leaving home. If you need to potty your dog after you arrive, use the grass on the corner of the parking lot at the 4-way stop. Absolutely **NO** pottying your dog across the street. There is a DoggiePot station there for cleaning up after your dog. We reserve the right to refuse service to owners found not cleaning up after their dogs &/or pottying their dogs in an area other than our designated exercise area
- ❑ Dogs must be supervised and under the owner's control at all times during class. Dogs should be leashed or confined in a crate when not working in the class.
- ❑ **Do NOT allow your dog to "visit" other dogs during class or in your coming/going.** Maintain enough space between yourself and other handlers to avoid physical contact between dogs.

Class Operations

- ❑ Bring all necessary training supplies to class, including a 4-6 foot flat leash (**no flexi-leads**), rewards (treats, toys, etc.) and any other items required for the class. A selection of treats and toys is available for purchase in the ProShop.

- ❑ All classes will start and end on time. If you arrive late, please enter the class as quietly as possible so others in the class aren't disturbed.
- ❑ If your dog has an accident inside the facility, there are clean up supplies available. Please use disinfectant and paper towels, disposing of all waste in the small trash cans along the walls.
- ❑ Dogs that are ill or injured and bitches in season should not be brought to class. Handlers are welcome to attend class without their dogs during these times.
- ❑ In case of bad weather, please check the business voice mail (250-9452) and/or the website (www.bonafidedogacademy.com) for cancellation information.
- ❑ If children under 12 attend class with their parents, they must remain seated ringside under the direct supervision of a parent. No young children are to be left unsupervised in the TV lounge area during class.
- ❑ Handler must be an adult (18 yrs or older) unless prior permission is given by the instructor or the class is designated as a kid's class. Any minor handling a dog must be supervised at all times by a parent or guardian.

Complying with City Ordinances

- ❑ BonaFide welcomes all dogs regardless of breed and all responsible dog owners to our facility. All our students must comply with all applicable city ordinances and state laws regarding responsible dog ownership, including any breed-specific ordinances that may affect their dogs, when they are at BonaFide. All dogs which are required by law to be in muzzle and harness when outside **MUST** be muzzled and in harness entering and leaving our building. If dogs enter the building in inappropriate equipment, it is BonaFide's policy to request the team to leave and return with the correct equipment - **NO EXCEPTIONS**. If a dog is a Breed Ambassador, the dog must enter and leave the building in vest and collar/harness combination attached to the same leash.

And last, but certainly NOT least, have fun with your dog!

